



March 18th, 2022

Ref:

Dear New Client,

It is with great pride that we inform you that the Board of Directors of Cantamar Homeowners Association, Inc. has chosen Lynx Property Services to be your management company effective April 1st, 2022. I wanted to take a moment of your time, as we begin this new relationship, to introduce our company to you.

Lynx Property Services has been in the property management business for more than three decades. Widespread knowledge, extensive experience, and relentless focus on the details sets us apart as the premier management provider to condominiums and homeowners' associations in south Florida, setting a new industry standard in world-class service to communities like yours. Our primary objective is to meet and exceed client needs through highly responsive client service personnel that are trained to diagnose your property objectives, and to deliver results that increase the value and quality of life on your property. We deliver the highest level of service by cultivating a culture of excellence – applying the highest standards of professionalism, expertise, integrity, and attention to detail.

As your management company, we are committed to providing you with exceptional customer service, not only through this initial transition period, but throughout what we know will be a strong and long-standing relationship. To that effect, there are a few items that we would like to address now in order to ensure a smooth beginning:

Owner Information Survey

We have included with this letter an Owner Information Survey form. Please return the completed form to FrontDesk@LynxPropServices.com to ensure we have your current contact information.

Account Number

As a Lynx managed community, your information has been added to our state-of-the-art software for management and accounting functions. This system generates a new and unique account number for each property. Your new account number is

Website

Our website, www.lynxproptservices.com, is a most valuable tool to you as an owner. By visiting this site not only will you find more information about Lynx as a company. You will be able to access your community-specific page: www.lynxproptservices.com/cantamar; where, you can view your association, community information, contact information, request information, and you may pay your assessment.

Details make the big picture

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